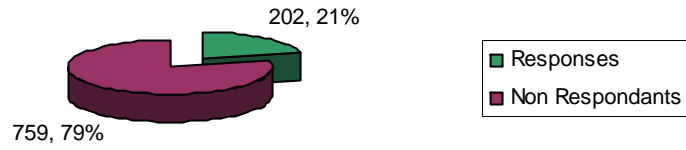
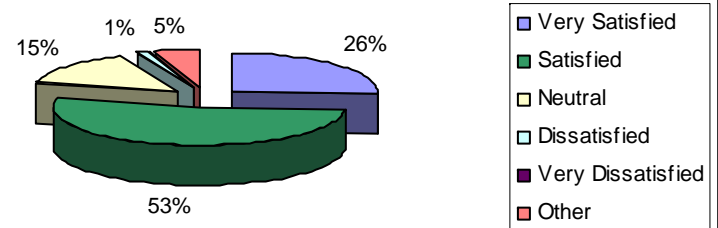


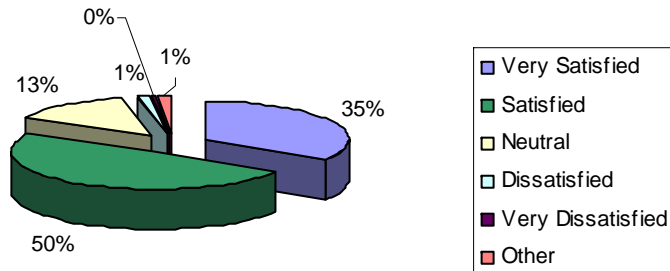
### Overall Survey Response



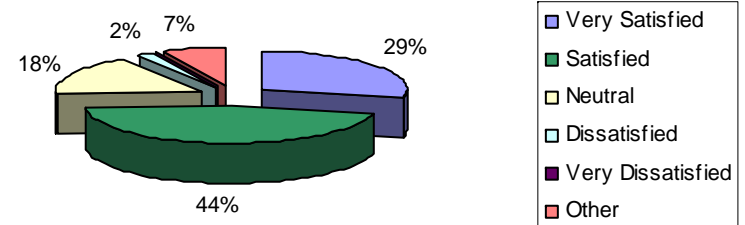
### Q3. Overall Quality of Telephone Support



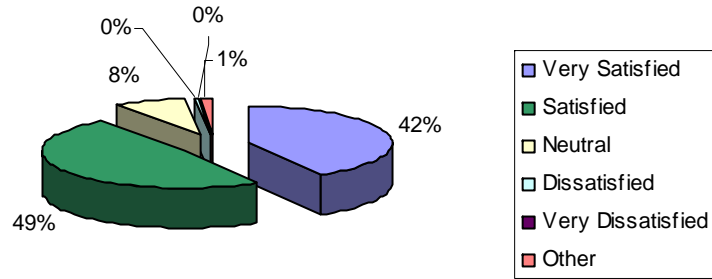
### Q4. Overall Quality of On-Site Support



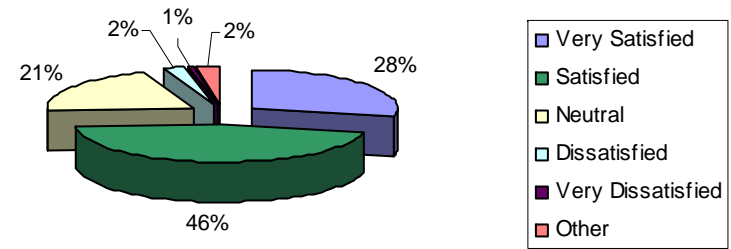
### Q5. Overall Satisfaction and ease of use (JobDesk)



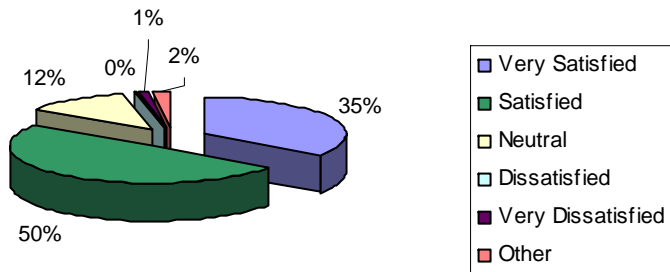
**Q6. Knowledge and Professionalism of Staff**



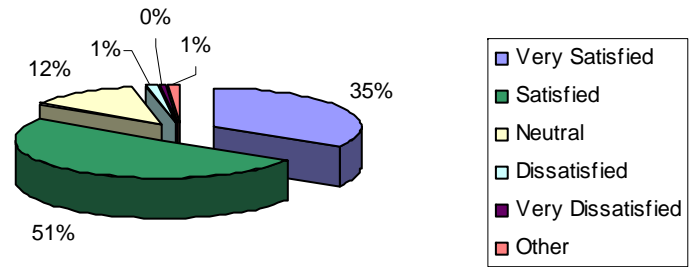
**Q7. Communication & Follow Up on problem resolution**



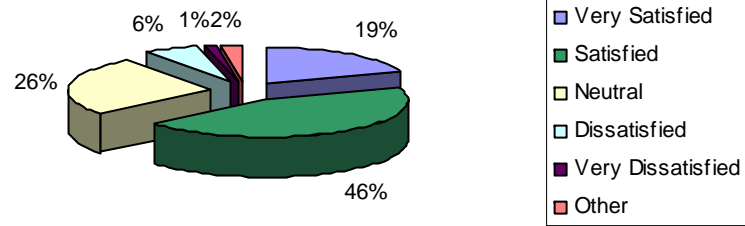
**Q8. Ability to diagnose the problem**



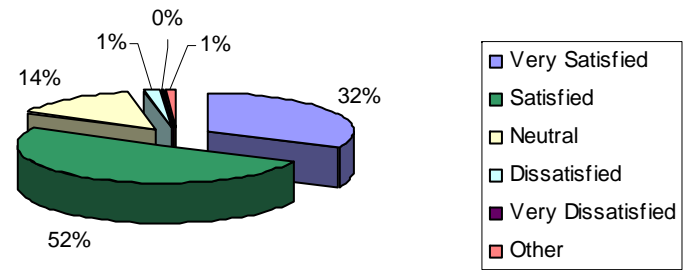
**Q9. Ability of Network Services to solve your problem**



**Q10. Time required to solve your problem**



**Q11. Overall quality of the solution**



**Q12. Overall rating when dealing with Network Services**

