Innovation in Health Conference

16 - 17 June 2014
Novotel Hotel, 16 The Esplanade, St Kilda, Victoria

The **Victorian Healthcare Quality Association**, in association with the **Centre of Research Excellence in Patient Safety,** the **Victorian Department of Health** and the **Australasian Association for Quality in Health Care** is proud to announce our upcoming two-day conference showcasing quality improvement initiatives which have won major awards across Australia over the previous 12 months.

Day 1 – Monday 16th June		
08:30-09:00	REGISTRATION AND COFFEE	
09:00-09:15	Conference Opening Prof Chris Brook, Victorian Department of Health	
09:15-10:15	Being successful while also having a life Dr Sally Cockburn, GP and media commentator	
10:15-10:45	MORNING TEA	
10:45-11:30	Governance for Creating Great Consumer Experiences Dr Cathy Balding, Director Qualityworks P/L	
11:30-11:50	Frequent User Management Mr Paul Wildin, Ambulance Service, NSW	Winner: Patients as Partners Award NSW Health Innovation Awards, 2013
11:50-12:10	Mental Health Lived Experience Register Ms Emma Willoughby, Mental Health and Substance Abuse Division SA Health	Winner: Consumer, Care and Community Participation Awards Victorian Healthcare Quality Awards, 2013
12:10-12:40	Panel discussion facilitated by Dr Sally Cockburn	
12:40-13:40	LUNCH	
13:40-14:10	Too good not to share, news from the field* (see information attached) Presented by the VHQA. Award presented by The Minister for Health and Ageing, The Hon David Davis	
14:10-15:10	Resilient heath care: forging new directions in health care Prof. Jeffrey Braithwaite, University of NSW	
15:10-15:30	AFTERNOON TEA	
15:30-15:50	Nocturnal in-centre haemodialysis – the paradigm shift A/Prof. Robyn Langham, St Vincent's Hospital, VIC	Winner: Excellence in Person-centred Care, Victorian Healthcare Quality Award, 2013
15:50-16:10	Pushing the Boundaries of Rehabilitation beyond the Hospital walls Dr Shari Parker, Sacred Heart Health Service, VIC	Winner: Exceptional Care St Vincent's Healthcare Awards, 2013
16:10-16:30	Hospital Code Stroke Team Ms Louise Weir, Royal Melbourne Hospital, VIC	Highly Commended: Ministers Award by an individual or Team. Victorian Healthcare Quality Awards, 2013
16:30-17:00	Panel discussion facilitated by Dr Sue Evans	
17:00	CLOSE	
17:00-19:00	DRINKS AND CANAPES Sponsored by Australasian Association for Quality in Healthcare	

Conference enquiries:
Please email vhqasn@gmail.com

To join the AAQHC:
https://www.aaqhc.org.au/About-AAQHC/Membership.aspx

Day 2 – Tuesday 17th June		
09:15-10:00	How to be an Innovator Mr Andrew Carnegie, Consulting Psychologist	
10:00-10:30	Getting the simple things right Prof. Sandy Middleton, St Vincent's Hospital, NSW	Finalist: National Lead Clinicians Group 2014
10:30-11:00	MORNING TEA	
11:00-11:20	Country Cancer Services Project Dr Jacqui Adams, Lyell McEwin Health Service, SA	Winner: Enhancing Hospital Care SA Health Awards, 2013
11:20-11:40	Out of the Dark Dr Owen Roodenburg, Alfred Health, VIC	Premiers Award for advancing healthcare: putting patients first Victorian Healthcare Quality Award, 2013
11:40-12:00	Self Management and Review Type 1 Education (SMaRT1E) Ms Maxine Schlaeppi, Rockingham General Hospital, WA	Winner: Director Generals Award and Excellence in Empowering Patients WA Health Awards, 2013
12:00-12:45	Panel discussion facilitated by Prof. Sandy Middleton	
12:45-13:45	LUNCH	
13:45-14:15	Nurse Endoscopy: Addressing Endoscopy Waiting Lists Ms Sylvia Constantinou, State Endoscopy Training Centre Austin Health, VIC	Winner: Minister for Health's Award for achieving a highly capable and engaged workforce Victorian Healthcare Quality Award, 2013
14:15-14:35	Improving Safety, Quality and Efficiency of Care through the Development of an Electronic Medical Record (EMR) Ms Lyn Jamieson, Peninsula Health and Libby Owen-Jones, Austin Health, VIC	Winner: Clinical Excellence and Patient Safety ACHS Quality Improvement Awards, 2013
14:35-14:55	In Safe Hands - Structured Interdisciplinary Bedside Rounds A/Prof. Gabriel Shannon, Orange Health Service, NSW	NSW Minister for Health and Minister for Research Award for Innovation NSW Health Innovation Awards, 2013
14:55-15:15	Patient ID: one size doesn't fit all Ms Jill Butty, Women's Hospital, VIC	
15:15-16:10	Panel discussion facilitated by Ms Belinda Westlake	
16:10-16: 15	CLOSE	
16:30	Australasian Association for Quality in Healthcare – Special General Meeting	

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Conference Speakers

Professor Chris Brook

Chris is the Chief Advisor within the Office of Clinical Advisors and Transformation in the Victorian Department of Health (DH). This position, created in April 2014, asserts a policy role, separate from day-to-day operations. He is the State Health and Medical Commander (Emergency Management). This position provides the command and coordination across all DH services, encompassing all hospitals; ambulances; and others when a large scale emergency event occurs. Chris has recently been re-appointed as a member of the Advisory Board of the Australian Commission on Safety and Quality in Health Care.

Dr Sally Cockburn

Sally is a Melbourne GP and media commentator (as Dr Feelgood) on radio 3AW. She is ranked in the top 10 corporate speakers in Australia. Sally will take us for a wild ride about quality health care - but not the way you know it. Her take on diet and exercise will surprise you, and her own health story will make you feel like a champ. She'll dazzle you with stats and more important stuff like why we're all too tired for sex. In the end she'll send us on our way with a grin telling us why the sparkle in our day and a full length mirror can be essential health tools.

Dr Cathy Balding

Cathy is director of Qualityworks PL, a business dedicated to helping health services executives and quality professionals build and implement simple, powerful quality and governance systems that create great consumer experiences, using a strategic system model she has fine-tuned over many years. She runs Board and Executive clinical governance training across Australia and SE Asia, and is a member of the Board of a large aged care organisation. She is the author of two books, 'The Strategic Quality Manager Handbook' and 'Create a Great Quality System in Six Months Blueprint.'

Mr Paul Wildin

Paul has worked as a mental health nurse since 1998, gaining experience working in psychiatric intensive care units, Crisis and Home Resolution Treatment and Assertive Outreach teams in the UK. Since moving to Australia in 2006 he has worked as a Clinical Nurse Consultant across in-patient and community mental health services and as a Nurse Unit Manager within the Sydney Local Health District. For the past 18 months Paul has worked for NSW Ambulance Service, responsible for the design and implementation of the Frequent User Program.

Ms Emma Willoughby

Emma has worked in the mental health sector since 2004 and is passionate about mental health and wellbeing. She is currently the Consumer Consultant in the Office of the Chief Psychiatrist in the Mental Health and Substance Abuse Division SA Health. Emma is passionate about person centred care and uses the "lived experience" of people living well with mental illness to shape and support the broader community. Emma holds a Bachelor of Social Work and Graduate Certificate in Health Promotion.

Professor Jeffrey Braithwaite

Jeffrey is Foundation Director, Australian Institute of Health Innovation, Director, Centre for Clinical Governance Research and Professor of Health Systems Research, Faculty of Medicine, University of New South Wales. His research examines the changing nature of health systems, particularly patient safety, standards and accreditation, leadership and management, the structure and culture of organisations and their network characteristics. He has conducted a great deal of work over two decades on clinical and organisational performance, health systems improvement and patient safety.

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Associate Professor Robyn Langham

Robyn is the Director of Nephrology at St. Vincent's Hospital, in Melbourne and Principal Research Fellow at the University of Melbourne. A graduate of Monash University, she has a PhD in molecular analysis of human renal disease, and continues to work in fields of basic, translational and clinical renal research. As a past President of the ANZSN, previous Chair of the Victorian Government Renal Health Clinical Network, and through ongoing roles in contributing to the work of Kidney Health Australia, she is truly committed to improving the health outcomes of people with kidney disease through innovative research and new models of care.

Dr Shari Parker

Shari completed her Fellowship in Rehabilitation Medicine in 2007, being awarded the Basmajian Prize in the Fellowship Clinical Examination. She has a particular focus on alternative models of rehabilitation care. She was involved with establishment of the first Private Hospital home based Rehabilitation team, and one of Australia's first Acute Rehabilitation Teams. Three of her innovative Rehabilitation Teams were awarded St Vincent's Health Australia Quality Awards over consecutive years.

Ms Louise Weir

Louise is the Stroke Nurse Practitioner at Melbourne Health. She has worked in Neurosciences at Melbourne Health for the last 15 years and was endorsed as the first Stroke Nurse Practitioner in Australia in June 2010. Louise's advanced academic and clinical preparation has prepared her to facilitate stroke patient care across the patient's hospital journey from the hyperacute phase, through the inpatient stay, and outpatient follow up. The role encompasses improving patient access to treatment, holistic patient management and continuity of care, as well as risk factor modification and secondary stroke prevention for patients suspected of, or diagnosed with, Transient Ischemic Attack (TIA) and stroke.

Mr Andrew Carnegie

Working as a consulting psychologist for the past 20 years, Andrew has developed expertise in working with a range of complex and demanding employee and organisational issues. He provides a range of solutions around stress management, building employee resilience, increasing engagement, and conflict resolution. Andrew has also worked with organisations in taking a more proactive approach to a range of often difficult and complex workplace issues including negative team dynamics, organisational health, performance management and effective leadership.

Professor Sandy Middleton

Sandy is Director of the Nursing Research Institute a joint initiative between St Vincent's Health Australia and Australian Catholic University, located at St Vincent's Hospital in Sydney. She has been successful in obtaining funding as a chief investigator on 56 grants attracting funding of over $14.5m and has an interest in implementation research, particularly in the area of stroke.

Dr Jacqui Adams

Jacqui is the Clinical Director of Cancer Services for two South Australian Local Health Networks: Country Health SA Local Health Network and Northern Adelaide Local Health. Jacqui is a Medical Oncologist who has, for the last four years been instrumental in developing cancer services to meet national and statewide standards and guidelines. Many of the safety and quality aspects developed are being implemented in South Australian metropolitan cancer services contributing to standardised practice across the state.

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Dr Owen Roodenberg

Owen is the Deputy Director of Intensive Care and Head of Trauma ICU at The Alfred Hospital, Melbourne. He is the Supervisor of Training for the College of Intensive Care Medicine with over 80 junior medical staff working annually in the ICU. As a Senior Lecturer with Monash University, Owen is interested in high quality medical education, training, and research at all levels within and outside of The Alfred Intensive Care Unit. Owen has developed and runs a number of innovative leadership and mentoring programs and also is involved in collaborative research across different craft groups and specialties.

Ms Maxine Schlaeppi

Maxine has over 21 years' experience in diabetes education and management. She is the co-ordinator of the Rockingham Endocrinology & Diabetes Service based at Rockingham General Hospital in Perth Western Australia. She has written articles on diabetes education, HbA1c and glucose management for various journals both in French and English. Maxine runs the intensive Self Management and Review Type 1 Education Program.

Ms Sylvia Constantinou

Sylvia is the Program Manager of the State Endoscopy Training Centre at Austin Health. Originally trained as a medical scientist with more than 20 years' experience in many areas of healthcare, Sylvia manages the team advancing nurse-led endoscopy practice in Victoria's public hospitals. The Nurse Endoscopy Service trains Advanced Practice Nurse Endoscopists to perform independent colonoscopies. The service has produced excellent outcomes for patients, has gained strong support from clinicians and has led the way for other programs across Australia.

Ms Lyn Jamieson

Lyn is the Clinical Systems Director at Peninsula Health which is the major public health care provider serving the metropolitan and rural areas on Victoria's Mornington Peninsula. The Clinical Systems Unit has been overseeing the implementation of the electronic medical record (eMR) across Peninsula Health since late 2009. Lyn originally graduated as a Speech Pathologist from Lincoln Institute and has since worked in a variety of clinical (both public and private), operational management and quality management positions in the health and education sector.

Ms Libby Owen-Jones

Libby has worked in the health sector in a variety of health service planning, service development and management, and project management roles. Originally training in Health Information Management, Libby moved into general healthcare management after completing her Masters in Business Administration. She is the Project Director for the Clinical Systems Projects at Austin Health. The focus of this role has been the implementation of Cerner Millennium at Austin Health, including the implementation of the e-prescribing and electronic ordering of pathology and radiology investigations and procedures.

Associate Professor Gabriel Shannon

Gabriel is a Staff Specialist Physician at Orange Hospital, a large rural referral hospital, Clinical Leader of the Clinical Governance Unit Western NSW Local Health District, and a Board Member of the Clinical Excellence Commission and the Agency for Clinical Innovation in NSW. Gabriel is also Deputy Head of the School of Rural Health, University of Sydney. In 2013 Gabriel was awarded the Collaborative Leader of the Year at the NSW Health Innovation Awards.

Ms Jill Butty

Jill commenced working at the Women's in 2011 after working for over 10 years as Manager of Quality at Werribee Mercy Hospital and Mercy Hospital for Women. Prior to this Jill was a laboratory manager at RMIT University. She has a broad role at the Women's which includes managing the quality and safety unit, overseeing the incident management and complaints management systems, quality improvement initiatives, managing the risk register and risk management system and managing the accreditation processes to showcase achievements in quality and safety.

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Booking Details

Who should attend?

This conference is directed at Healthcare Professionals who want to keep abreast of innovative practice recognised as outstanding over the past 12 months.

Cost	Two Days	One Day
AAQHC Members	$490	$290
Non-members	$550	$350

Bookings

Book now through TryBooking http://www.trybooking.com/81291 or http://www.trybooking.com/default.html and search for VHQA, innovation or health.

Accommodation

To be booked separately by registrants from Novotel St Kilda http://accorasiapacificpartners.com/monash. There is a range of alternative accommodation in St Kilda.

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Too good not to share

Every organisation has unsung heroes- people who quietly innovate.

This is your opportunity to share your 'light bulb' moment and inspire others. We want to know what you did and the impact that it has had on improving quality of care.

- Present your innovation on a single A4 sheet, in PDF format under three headings: (1) The issue; (2) The Approach; and (3) The Outcome.
- The innovation must relate to your health service facility and you must have been involved.
- The submission with the most votes will receive an **iPad 2 (16G WiFi 3G valued at $600)** presented by the Victorian Minister for Health and Ageing, The Hon Mr David Davis, after lunch on Day 1; 16th June.

- Submissions will be displayed during the conference with voting by conference registrants before the end of lunch on Monday 16th June (Day 1 of the conference)
- The most voted on submissions will be the subject of a facilitated panel discussion in the "Too Good not to Share" session after lunch on Day 1
- Submissions will only be accepted from conference registrants
- The winner must be present to accept and collect their prize
- In the event of several entries receiving the same number of votes, the entry with the earliest submission date will be awarded the prize
- Each conference registrant is allowed one entry; an organisation with multiple registrants is allowed as many submissions as they have registrants

How to enter

- Email your submission to **vhqasm@gmail.com** by 11 June 2014

Inspire others; enter now.

iPad prize has been sponsored by Riskman

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