

Moving forward in patient safety: implementation, leadership and culture

Day 2: Friday April 4th 2014

About the seminar

This seminar will provide delegates with practical “how to” and “best practice” tips for implementing and leading a new culture in patient safety with specific focus on:

- Lessons learnt from Francis report - A UK perspective
- Critical success factors for effective falls prevention program implementation
- Medications and falls (including Vitamin D and sedatives)
- Root cause analysis in hospital settings
- Principles and practice of effective falls prevention exercise programs

We anticipate that delegates will leave with the ability to design strategies to improve patient safety in their healthcare setting.

We will provide you with:

- An update on the research evidence
- Updates on patient safety initiatives in the UK
- Practical tools and information

Who should attend?

- Clinicians (GPs, nurses, physiotherapists and geriatricians)
- Researchers
- Senior quality staff
- Policy leaders involved in falls prevention



Seminar details

Venue: AMREP Lecture Theatre | AMREP Education Centre
Ground Floor, Alfred Hospital
75 Commercial Road | Melbourne VIC 3004

Date: Friday April 4th, 2014

Seminar information:

Time: 9am— 2pm (Registration opens at 8:30am)

Cost:

\$185 (early bird registrations prior to Feb 28th)

\$285 (registration from Feb 28th onwards)

Workshop information: (two concurrent streams)

Time: 2pm—5pm

Cost: \$120 per stream

Registration: For all registration information, please see page 5 of this flyer

For enquiries, please contact Ms Sarah Mizzi on
03 9903 0354 or falls6pack.depm@monash.edu

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Speaker Profiles



Dr Anna Barker (Monash University)

Anna is the leader of the Falls and Bone Health Team in the CRE-PS, Department of Epidemiology and Preventive Medicine, SPHPM at Monash University. She is an experienced falls prevention researcher and continues to work as a physiotherapist. She has led projects on fall and pressure ulcer prevention, validation of mortality indicators including the 'Death in low mortality DRG' and 'HSMR' indicators, and practice audits in hospitals. She has a growing interest in the critical success factors for effective implementation of patient safety programs including safety culture, leadership and the use of process and outcome data with clinicians and health service stakeholders.



Dr Frances Healey (NHS England)

Frances is a Registered General Nurse and Registered Mental Health Nurse and holds a PhD in hospital falls prevention. She currently works for NHS England, the central body that commissions all NHS care, as Senior Head of Patient Safety Intelligence, Research and Evaluation. She leads a team reviewing over 10,000 serious patient safety incidents each year, seeking new or under-recognised patient safety issues requiring national Alerts, and is developing a national programme of mortality review based on a major study of preventable deaths she co-authored, and improving patient safety indicators used for improvement, regulation and performance management. Falls prevention in hospitals is her special interest, and in her ten years with the National Patient Safety Agency she led national initiatives including Slips, trips and falls in hospital, Essential care after an inpatient fall, a large-scale pilot for a National Audit in inpatient falls prevention, and the FallSafe regional quality improvement project.



Dr Samuel Nyman (Bournemouth University, England)

Samuel is a Senior Lecturer in Psychology at Bournemouth University, UK, who researches the psychosocial aspects of falls and their prevention among older people. His interest is in maximising older people's uptake and adherence to falls prevention interventions and in particular physical activity interventions. He leads the research theme of 'improving services and care provision' in the Bournemouth University Dementia Institute, and has recently worked on a multi Research Council UK-funded pilot project to explore the circumstances of outdoor falls.



Professor Ian Scott (Monash University)

Professor Ian Scott is a consultant general physician and director of the Department of Internal Medicine and Clinical Epidemiology at the Princess Alexandra Hospital in Brisbane, Associate Professor of Medicine at the University of Queensland, and Adjunct Associate Professor of Medicine at Monash University. He has a subspecialty interest in non-invasive cardiology and heart failure and has led multi-site quality improvement collaboratives relating to the inpatient and outpatient care of patients with heart failure, the results of which have featured in multiple publications and presentations. He is a current member of the Queensland Health Patient Safety and Quality Executive Committee and the Quality Expert Advisory Group of the Royal Australasian College of Physicians, and is also a research associate with the CRE-PS in Melbourne.



Dr Jonathan Trembl (Queen Elizabeth Hospital, Birmingham, England)

Doctor Jonathan Trembl is a Consultant Geriatrician at Queen Elizabeth Hospital Birmingham, UK. His interests include orthogeriatrics, prevention and management of falls and fractures, end of life care, and clinical audit. He is an Associate Director of the Clinical Effectiveness and Evaluation Unit at the Royal College of Physicians, London, where he leads the fall workstream of the Falls and Fragility Fracture Audit Programme. He is also Co-Chair of the British Geriatrics Society Falls and Bone Health Section.



Ms Maree Cameron (Victorian Department of Health)

Maree is a Registered Nurse with extensive leadership and management experience in aged care. Her current role in the Ageing and Aged Care Branch, includes a strategic statewide focus for advancing and promoting innovative and sustainable approaches to improving safety and quality in Victorian public sector residential aged services. There are almost 200 of these services operated by public health services providing care to over 6000 older people throughout the State.

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Professor Margaret Banks (Australian Commission on Safety and Quality in Health Care)

Margaret joined the Australian Commission on Safety and Quality in Health Care at its inception in 2006 and currently holds the position of Senior Program Director. In this time she has worked with stakeholders, consumers and jurisdictions on the development of National Safety and Quality Health Service Standards and a program of systematic accreditation reform for the implementation of the Standards. Prior to this appointment she worked with the Department of Health and Ageing, the Australian Health Workforce Advisory Committee and the NSW Health Department on matters relating to workforce. She has also worked for nine years as a physiotherapist in Australia and Papua New Guinea.



Professor Leon Flicker (Western Australia Centre for Health and Ageing)

Leon is an Australian leading expert in geriatric medicine and has an established international reputation. He is the Director of the Western Australian Centre for Health and Ageing and is committed to disseminating and implementing his research findings to improve the health of older Australians. He is a member of numerous national committees and organizations and has published extensively in the field of geriatric medicine. Professor Flicker has played a major role in implementing his own research outcomes into clinical guidelines regarding functional decline, delirium, redesign of the hospital environment and has provided his expert opinion to government committees.



Professor Daniel O'Connor (Monash University)

Daniel works in the Faculty of Medicine, Nursing and Health Sciences at Monash University as a Professor. Professor O'Connor is Head of the Aged Mental Health Research Unit based at Kingston Centre. He has published over 80 papers and chapters on epidemiology, the recognition and manage of dementia and depression in general medical practice, non-pharmacological treatments of behaviour disorders in dementia, and service evaluation. Major topics of interest at present concern ECT as a treatment of severe late-life depression and nursing home psychiatry. He teaches undergraduate and postgraduate students, supervises doctoral students, lectures widely in Victoria and interstate, and is chair of the Royal Australian and New Zealand College of Psychiatrists Faculty of Psychiatry of Old Age. He is now head of the Dementia Collaborative Research Centre - Assessment and Better Care node concerning behavioural and psychological symptoms of dementia.



Ms Renata Morello (Monash University)

Renata is the Research Manager of the Falls and Bone Health Team in the CRE-PS, Department of Epidemiology and Preventive Medicine, SPHPM at Monash University. She is also a Physiotherapist with more than 10 years of clinical experience in both the public and private sectors within Australia and the UK. In 2011 she completed a Master of Public Health at the University of Melbourne, specialising in Health Program and Economic Evaluation. Currently, she is the Project Manager of the 6-PACK project, a multi-centre single blinded cluster randomised controlled trial and is leading the economic evaluation of this project as part of her PhD.



Program Schedule

Day 2: Moving forward in patient safety-implementation, leadership and culture

8:30	REGISTRATION		
Time	Speaker	Organization	Topic
9:00 - 9:15	Prof Margaret Banks	Australian Commission on Safety and Quality in Health Care	Patient safety activities and initiatives of the Australian Commission on Safety and Quality in Health Care
9:15 - 9:45	Dr Jonathan Trembl	Queen Elizabeth Hospital, Birmingham, England	"It couldn't happen here... could it?" Mid-Staffs and the Francis report- lessons learned
9:45—10:00	Ms Renata Morello	Monash University	Strategies for improving patient safety culture in hospitals: A systematic review
10:00—10:20	Dr Anna Barker	Monash University	Critical determinants of safer care? Safety culture, leadership and effective program implementation
10:20—10:35	Panel session 1 Chair: Dr Samuel Nyman Members: Prof Margaret Banks, Dr Jonathan Trembl, Ms Renata Morello , Dr Anna Barker		
Morning Tea (10:35-11:00)			
11:00—11:30	Prof Ian Scott	Monash University	Quality improvement interventions with a focus on falls management
11:30—12:00	Prof Leon Flicker	Western Australia Centre for Health and Ageing	Psychotropic medications and falls and Vitamin D for fall and fracture prevention
12:00—12:15	Ms Maree Cameron	Victorian Department of Health	Using indicators to reduce falls in the residential setting
12:15—12:30	Panel session 2 Chair: Dr Jonathan Trembl Members: Prof Ian Scott, Leon Flicker, Ms Maree Cameron		
Lunch (12:30-13:15)			
13:15—13:30	Dr Anna Barker	Monash University	Implementation and effectiveness of a pressure ulcer in acute settings
13:30—14:00	Dr Frances Healey	NHS England	Matching solutions to error types: A very practical application of patient safety theory
CONCURRENT WORKSHOPS (Limit: 40 people per session)			
	Stream 1: The 'how to' for root cause analysis and sedative withdrawal		Stream 2: Effective exercise prescriptions
14:00 - 15:30	Dr Frances Healey (90 mins) Topic: Root cause analysis techniques for adverse events in hospitals, using a case study of a fatal fall		Dr Anna Barker (90 mins) Topic: Principles of effective falls prevention exercise prescription: best practice recommendations and practical examples
15:30—17:00	Prof Leon Flicker and Prof Daniel O'Connor (90 mins) Topic: The 'how to' of sedative withdrawal		Dr Samuel Nyman (90 mins) Topic: Tips and tools for engaging older people with exercise interventions for the prevention of falls

This event is proudly sponsored by:



Advancing Frontline Care™



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Payment and registration

Day 1 seminars	
\$295 per person (including GST)	Early bird: Single attendee (closes 28th Feb 2014)
\$395 per person (including GST)	Single attendee (from 28th Feb 2014)
For payment and registration via credit card go to: http://ecommerce.med.monash.edu.au/product.asp?pid=437&cid=8	

Please note: there are no workshops offered on day 1. Prices above are for seminars only.

Day 2 seminars	
\$185 per person (including GST)	Early bird: Single attendee (closes 28th Feb 2014)
\$285 per person (including GST)	Single attendee (from 28th Feb 2014)
For payment and registration via credit card go to: http://ecommerce.med.monash.edu.au/product.asp?pid=438&cid=8	
Day 2 workshops (limit of 40 people per stream)	
Stream 1: \$120 (including GST)	Single attendee (flat rate) Venue: Classroom 2, AMREP Education Centre
For payment and registration via credit card go to: http://ecommerce.med.monash.edu.au/product.asp?pid=444&cid=8	
Stream 2: \$120 (including GST)	Single attendee (flat rate) Venue: Seminar Room, AMREP Education Centre
For payment and registration via credit card go to: http://ecommerce.med.monash.edu.au/product.asp?pid=445&cid=8	

Please note: Prices for day 2 seminars do not include day 2 workshops. Separate registration is required for workshops.

NOTE: The registration process is complete once payment has been received and a registration confirmation email has been sent to you.

Terms and Conditions: Refunds will not be given if inability to attend is advised the day prior to the workshop. Requests for refunds at any other time will be considered on an individual basis.

Please note: a colleague is always welcome to attend in your place.

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