

Demography is Destiny: Emergency Care and Population Ageing Summit

Breaking down the silos: developing an integrated model of care for the older patient

Friday 15th March 2013

About the summit:

Older patients are driving a large part of the increase in demand for emergency care.

Is this sustainable?

Can the health system respond?

This summit draws together key policy makers, practitioners and researchers to explore and seek to answer these questions.

Who should attend:

This summit is aimed at:

Health practitioners

- General Practitioners
- Home-visiting nurses and therapists
- Hospital Program Directors
- Directors of Nursing
- Nurse Unit Managers
- Patient Flow / Discharge Managers

Community care providers

- Care coordinators
- Aged care service providers

Funders and policy makers.

Venue: The Alfred Medical Research and Education Precinct (AMREP) lecture theatre, 75 Commercial Rd, The Alfred, Melbourne Vic 3004.

Summit date: Friday 15th March, 2013

Please note that due to the Grand Prix weekend, it is recommended that you secure flights and accommodation as soon as possible (if required)

Summit time: 8:45am - 4:30pm
(Registration opens at 8:15am)

Cost:

\$350 pp (incl. of GST) - Individual registration

\$300 pp (incl. of GST) - Registration for two or more delegates*

*Two+ delegates MUST register at the same time to receive discount, and within the one transaction (this cannot be processed retrospectively)

Catering provided

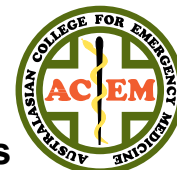
Further venue details, accommodation and parking information can be found on our website at:

<http://www.med.monash.edu.au/sphpm/creps/seminars.html>

Enquiries to Jessica Callaghan on +61 3 9903 0305 or jessica.callaghan@monash.edu



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Research Excellence
in Patient Safety



Speaker and Facilitator details (in order of appearance)

Associate Professor Caroline Brand is currently Senior Medical Staff Epidemiologist, Melbourne EpiCentre, University of Melbourne and Melbourne Health and Adjunct Associate-Professor, Centre of Research Excellence in Patient Safety, Monash University. Caroline trained as a consultant physician and rheumatologist. Her research interests include design, implementation and evaluation of chronic disease management programs and use of data to improve care for hospitalised patients.

Dr Judy Lowthian is an NHMRC post-doctoral fellow, with a specific interest in health services research to improve care of older patients. Her research is underpinned by a clinical background in speech pathology rehabilitation and health service management in Australia and the UK. She is currently Project Lead of the Safe Elderly Emergency Discharge (SEED) project based at The Alfred, investigating the risk profiles, care journeys and health outcomes of older emergency patients discharged home from ED.

Dr Anthony Cross is an Emergency Physician and Intensivist. He works at Box Hill Hospital in Melbourne's eastern suburbs, home to a large proportion of Victoria's ageing population. One of his interests is the planning for and management of the end of life in this group. Currently, he is President of the Australasian College for Emergency Medicine.

Professor Peter Cameron is Chair of Emergency Medicine, Hamad Medical Corporation in Doha, Qatar and President of the International Federation of Emergency Medicine. He retains honorary appointments as Head of the Critical Care Research Division at Monash University, and Academic Director Emergency Medicine Alfred Hospital. He is Head of the Victorian State Trauma Registry and Co-Director of the Australian National Trauma Research Institute. Research interests include prehospital care and health services and systems research.

Professor Leon Flicker was appointed as the inaugural Professor of Geriatric Medicine at the University of Western Australia in 1998. He is Director of the Western Australian Centre for Health and Ageing, a non-profit clinical research and education centre, that focuses on the health needs of older people. He has a particular interest in the risk factors, assessment and management of the common problems of older people, such as dementia and falls. He also pursues studies on why some older people achieve healthy ageing. Leon has published over 250 articles on a wide variety of health issues affecting older people.

Associate Professor Glenn Arendts is Associate Professor in Emergency Medicine at the University of Western Australia, Research Fellow at the Western Australian Institute for Medical Research and Consultant to the Royal Perth Hospital Emergency Department. He has a predominant research interest in geriatric emergency care. He is chief investigator on several national studies to improve acute care for older people in residential aged care, and conducts ED based research for older people with both a systems and clinical focus. Glenn serves as a medical advisor on hospital avoidance strategies to a number of community based health care organisations.

Associate Professor Harvey Newnham is a General Physician, Endocrinologist and Associate Professor of Medicine with Monash University. He has been Director of General Medicine at the Alfred Hospital, Melbourne, since July 2007 and Clinical Program Director of Emergency and Acute Medicine for Alfred Health since December 2009. His main interests include improving services in acute medical care and medical education.

Mr Andrew Way has been the CEO of Alfred Health since 2009. Since 2010 he has held an Adjunct Associate Clinical Professorial appointment with the School of Public Health and Preventive Medicine, Monash University. Prior to his relocation to Melbourne, Andrew had an extensive career in the NHS in the UK latterly as the CEO of the Royal Free Hampstead NHS Trust, a major London teaching hospital associated with University College London. In addition to his keen interest in the development of clinical academic medicine, Andrew has created

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Speaker profiles

initiatives in patient safety, service process design and improvement, within the context of strong financial results.

Ms Natalie Sullivan is the Executive Director of Continuing Care and Patient Experience at Cabrini Health. Her experience in executive roles spans 10 years in both the public and private sector. Natalie has responsibility for all rehabilitation, Palliative Care, Residential Care and Home and Community Based services across Cabrini. She also carries the strategic portfolio of Patient Experience and the professional portfolio of Allied Health. The development of services in the home and community to support discharge planning and service integration is a key priority for Cabrini and Natalie oversees the development and acquisition of these.

Professor Johannes Stoelwinder is Chair of Health Services Management and Head, Division of Health Services and Global Health Research, School of Public Health and Preventive Medicine, Monash University. Originally trained as a specialist physician, Just's career has involved long-standing appointments at the highest level as a hospital and health service CEO, board director, academic and consultant. He is Chair of the Board of Ambulance Victoria.

Dr Matthew Cullen is Group Executive of Medibank Private Limited and leads Medibank Health Solutions Pty Ltd. He co-founded and was Co-President of McKesson Asia-Pacific which was acquired by Medibank in July 2010. He graduated from the University of Sydney in Medicine in 1985 and subsequently trained as a Psychiatrist. He is also an alumnus from Harvard Business School having completed its Advanced Management Program in 2012. Matthew is Deputy Chairman of the Schizophrenia Research Institute. He is a Fellow of the Royal Australian & New Zealand College of Psychiatrists and Associate Fellow of the Australian College of Health Service Executives and Australian Institute of Company Directors.

Mr Greg Sasella has been employed with the Victorian ambulance service since 1983 and has previously worked as a MICA Flight Paramedic in helicopter operations. He became General Manager of Metropolitan Operations in 1998, and was appointed as Metropolitan Ambulance Service, Chief Executive Officer in 2002. Greg was appointed to the position of CEO for Ambulance Victoria in June 2009. Greg has a Masters Degree in Business Administration and is involved as a Director in a number of Boards and Advisory Groups.

Associate Professor Tony Walker ASM is General Manager Regional Services with Ambulance Victoria, responsible for statewide operational service delivery and ~4000 operational paramedics and volunteers. He is Associate Professor, Paramedic Sciences Victoria University, a Fellow of Paramedics Australasia, Deputy Chair of the Australian Resuscitation Council Advanced Life Support Committee and a member of the Emergency Care Improvement and Innovation Clinical Network. He is a recognised leader in pre-hospital emergency care from an organisational development perspective and advancements in paramedic clinical practice.

Professor Ian Jacobs is National Chair of the Australian Resuscitation Council and Co-chair of the International Liaison Committee on Resuscitation. Ian is a Clinical Epidemiologist with a clinical background in nursing and pre-hospital care and is a chief investigator on numerous NHMRC funded clinical trials and The Australian Resuscitation Outcomes Consortium (Aus-ROC). His research has focused on improving clinical outcomes for patients requiring pre-hospital care and resuscitation.

Professor Joseph Ibrahim is the Clinical Director of the Subacute Services at the Ballarat Health Service. At Monash University, Joseph contributes to the research and teaching activities of the Centre of Research Excellence in Patient Safety, and the Prevention Research Unit, Department of Forensic Medicine. Joseph is also an Adjunct Professor, Australian Centre for Evidence Based Aged Care, La Trobe University. He has extensive clinical experience and is a practising Consultant Physician in Geriatric Medicine at Ballarat Health Service.

Professor Julie Considine is a Professor of Nursing at Deakin University, Professor of Nursing Eastern Health and Chair in Nursing at Eastern Health. She is an internationally respected educator and researcher, both in industry and academic sectors. Julie leads comprehensive research programs in Clinical Risk Management and Workforce Development and Service Delivery Models and has attracted over \$4M in research and project funding. Julie is a member of the Nursing Executive at Eastern Health, Deputy Editor of the Australasian Emergency Nursing Journal, and is a Fellow of the Australian College of Nursing and Founding Fellow of the College of Emergency Nursing Australasia.

Ms Jackie Kearney is Manager, Continuing Care in the Department of Health. She manages a range of services focussed on providing care for older people and people with chronic illnesses including geriatric evaluation and management, palliative care, rehabilitation and a range of substitution and diversion services as part of the Health Independence Program (PAC, SACS and HARP). Jackie has worked in the department since 1999 holding

a number of positions focussed on service development and quality in the Quality, Metropolitan Health Service Relations Branches and in the Cancer and Palliative Care Unit where she was manager of palliative care.

Ms Vicky Jacques has been a manager across a diverse group of services within the acute and aged sector. She manages four Residential Care services for Villa Maria and has been involved in improved access to palliative care. This includes implementation of end-of-life care pathways in residential aged care facilities; more aged care facility residents are supported to die in their place of choice; and development of palliative care clinics within the community sector. These models decrease the need to access emergency services in the palliative phase.

Dr Michael Montalto is the Medical Director of Hospital in the Home at Royal Melbourne Hospital and Epworth Hospital. He graduated from the University of Melbourne in 1986, and completed his PhD on assessing quality in Hospital in the Home in 1999. He is a member of the Health Reform and Innovation Council at the invitation of the Victorian Minister of Health.

Dr Linden Smibert has been in general practice for over 20 years as a principal of Glenferrie Hill Medical Centre, Hawthorn. She has also been involved in the Divisions of General Practice and the transition to Medicare Locals which have the task of addressing After Hours care, care of the Aged, and Mental Health care in the community in partnership with other providers, as well as addressing population health planning. She is currently Chair of Inner East Melbourne Medicare Local and General Practice Victoria and is on the State Health Minister's advisory committee for after-hours care.

Dr Sally McDonald is a general practitioner working in Berwick, having worked in the area for 28 years. She has been involved with Divisions of General Practice since 1993. She is Chair of the South Eastern Healthcare Providers Association and on the Board of SEMML. Sally's special interests are in palliative care and aged care.

Professor Lawry St Leger is Chair of the Council of Cabrini Institute, a medical research and education centre that is part of Cabrini Health. Lawry has been lead author on various evidence-based guidelines for school health initiatives, under sponsorship of the World Health Organisation and the CDC. He was Head of the School of Nutrition and Public Health at Deakin University and held the position of Dean of the Faculty of Health and Behavioural Sciences for seven years. Lawry is on the Board of the Heart Foundation, a Trustee of the International Union of Health Promotion and Education and on the Advisory Committee to the State Trustees Australia Foundation.

Professor Peter Brooks is Director of the Australian Health Workforce Institute at the University of Melbourne and Executive Director of research at Northern Hospital. He is a rheumatologist and has held senior academic posts at the University of Sydney and the University of NSW and before returning to Melbourne, spent 12 years as Executive Dean of Health Sciences at the University of Queensland. He has a major interest in health workforce reform through new care delivery models, intelligent use of technology and innovative training for health professionals.

Dr Stephen Parnis is an emergency physician at John Fawkner Hospital and St. Vincent's Hospital. He has worked within Victoria, interstate and abroad, achieving Fellowship of his college in 2007. Stephen spent his first two years as a staff specialist in emergency medicine in Bendigo, and continues to advocate for the health needs of Victorians in rural and regional areas. He combines his Australian and Medical Association (AMA) responsibilities with emergency medicine in both the public and private sectors. Stephen has held many positions within the Victorian and Federal branches of the AMA.

Mr Jon Evans has held senior clinical, management, consulting and strategy leadership positions across Australian and International Health Care systems and related industry for over 20 years in operational and policy settings across the public and private sector. With a background in psychology he has operational experience from direct clinical practice through to the role of Chief Executive of a large Metropolitan Health Service. Jon is currently Director of Health Strategy within the Department of Health, Victoria; with responsibility for strategic development of the Victorian Health Plan and delivery and implementation of the Victorian Health Priorities Framework for the Victorian Government. He also leads the Office of Health Innovation and Reform to support the Minister's Health Innovation and Reform Council.

Professor Chris Baggoley was appointed as Australia's Chief Medical Officer in August 2011 and holds the highest position for a medical practitioner in Australia. In this role he has direct responsibility for the Department of Health and Ageing's Office of Health Protection. He is responsible for a range of professional health issues, including health and medical research, public health, medical workforce, quality of care and evidence-based medicine.

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Time	Area covered	Speaker and Organisation
0815	REGISTRATION	
Session 1:	The older emergency patient	Facilitator: A/Prof Caroline Brand
0845 - 0855	Welcome	The Hon. David Davis - Minister for Health and Ageing
0855 - 0905	Epidemiology of emergency health service usage	Dr Judy Lowthian - School of Public Health and Preventive Medicine, Monash University
0905 - 0925	Managing the older ED patient safely with NEAT	Dr Anthony Cross - President, Aust. College for Emerg. Medicine Prof Peter Cameron - President, Int. Fed. of Emerg. Medicine
0925 - 0955	Do we need specialist geriatric emergency physicians?	Prof Leon Flicker - Geriatrician, Royal Perth Hospital A/Prof Glenn Arendts - Emergency Physician, Royal Perth Hospital A/Prof Harvey Newnham - General Physician, Alfred Health
0955 - 1015	Chief Executive perspectives on older patient flow	Mr Andrew Way - Chief Executive, Alfred Health Ms Natalie Sullivan - Executive Director, Cabrini Health
1015 - 1040	Panel	
1040 - 1100	MORNING TEA (20 minutes)	
Session 2:	Avoiding ED attendance and admission	Facilitator: Prof Just Stoelwinder
1100 - 1110	Hospital diversion: Nurse/Doctor on-call - Health Advice Services	Dr Matthew Cullen - Group Executive, Medibank Health Solutions
1110 - 1120	Emergency ambulance diversion: Community referral by '000'	Mr Greg Sasella - Chief Executive, Ambulance Victoria
1120 - 1140	Extended care paramedics: The argument for and against	A/Prof Tony Walker - General Manager Regional Services, Ambulance Victoria Prof Ian Jacobs - Director, St John Ambulance (WA)
1140 - 1150	ED care coordination teams	A/Prof Glenn Arendts - Centre for Clinical Research in Emergency Medicine, WAIMR
1150 - 1210	Panel	
1210 - 1310	LUNCH (60 minutes)	
Session 3:	The hospital/community interface	Facilitator: Prof Joseph Ibrahim
1310 - 1330	Integrating care from ED to home	Prof Julie Considine - Chair of Nursing, Eastern Health Ms Jackie Kearney - Manager Continuing Care, DoH
1330 - 1340	Hospital/service provider outreach teams to aged care facilities	Ms Vicky Jacques - General Manager Residential Services, Villa Maria
1340 - 1350	Hospital in the home	Dr Michael Montalto - HITH Director, Epworth and Melbourne Health
1350 - 1410	Primary and community-based care	Dr Linden Smibert - Chair, General Practice Victoria, Chair, Inner East Melbourne Medicare Local Dr Sally McDonald - Board Director, South Eastern Melbourne Medicare Local Board
1410 - 1430	Panel	
1430 - 1450	AFTERNOON BREAK (20 minutes)	
Session 4:	Future directions	Facilitator: Prof Lawry St Leger
1450 - 1510	Creating an intelligent cost-effective health workforce	Prof Peter Brooks - Director, Australian Health Workforce Institute Dr Stephen Parnis - President, Victorian AMA
1510 - 1540	Breaking down the silos	Mr Jon Evans - Health Innovation and Reform Council Prof Chris Baggoley - Chief Medical Officer, Dept. of Health & Ageing Prof Peter Cameron - President, Int. Fed. of Emerg. Medicine
1540 - 1625	Panel	
1630	CLOSE	

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REGISTRATION FORM - please complete all sections



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Please email registration information (via attached pdf or within an email) to jessica.callaghan@monash.edu.

DELEGATE DETAIL/S:

Delegate 1

Title Other	Prof / Dr / Mr / Mrs / Miss / Ms	First name	Surname
Phone		Email	
Position		Organisation	

Delegate 2 (if applicable)

Title Other	Prof / Dr / Mr / Mrs / Miss / Ms	First name	Surname
Phone		Email	
Position		Organisation	

COST: (please tick or mark the appropriate box)

<input type="checkbox"/>	\$350 per person (incl. of GST)	Individual registration
<input type="checkbox"/>	\$300 per person (incl. of GST)	Registration for two or more delegates NB: Two+ delegates MUST register at the same time to receive discount, and within the one transaction. This cannot be processed retrospectively.

PAYMENT METHOD:

<input type="checkbox"/>	Credit card	Please visit the following website to pay online http://ecommerce.med.monash.edu.au/product.asp?plD=336&cID=8 You will AUTOMATICALLY receive a tax invoice/receipt.
<input type="checkbox"/>	On INVOICE Complete only if you wish to be invoiced	Contact person _____ Company ABN _____ Phone _____ Postal address _____ _____ _____ Email address _____

NB: The registration process is complete once payment has been received and noted by Jessica, at which time a registration confirmation email will be sent to you.

Terms and Conditions: Refunds will NOT be given if inability to attend is advised two (2) days prior to the summit. Requests for refunds at any other time will be considered on an individual basis. Please note, a colleague is always welcome to attend in your place.

Enquiries and forms to Jessica Callaghan:

Email: jessica.callaghan@monash.edu / Ph: 03 9903 0305

Finance office use only M15001 / 3166161



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Medicine, Nursing and Health Sciences